



AQUATICS

MEMBERSHIP CANCELLATION/HOLD FORM

Name: _____ Date: _____

Address: _____ City: _____

Postal Code: _____ Phone: _____ Email: _____

Hold Start Date: _____ to Hold End Date: _____

* one day before your return date*

HOLD Policy:

- Aquatic pass plan may be placed on hold for a minimum of one (1) week, UP TO A MAXIMUM OF THREE (3) CONSECUTIVE MONTHS IN ANY CALENDAR YEAR.
- Hold request application form must be submitted a minimum of one (1) week prior to the start of the hold period.
- Back-dating hold requests are not permitted.
- Outstanding balances must be paid prior to hold request removals.

CANCELLATION Policy:

- 1 month pass: cancellation at any time
- 3 month pass: One full month's usage must occur before cancellation
- 6 month pass: Two full months usage must occur before cancellation
- 12 month pass: Three full months usage must occur before cancellation
- Pass cancellations are pro-rated, providing either a credit or a debit balance on account
- An invalid credit card will result in an automatic pass cancellation
- Back-dating cancellations is not permitted

Note: Customers, who cancel their pass on the same day of a scheduled auto payment, may result in their credit card being charged. A credit balance will be applied to their client account.

Signature: _____

Cancellation/Hold Date: _____

for office use only:

Approved by: _____

EDOCs #256928